



Terms & Conditions Leister Technologies K.K., Japan.

Applicability

These Terms & Conditions ("Terms") apply to all purchases made through the Leister Japan Online Shop ("the Shop"). By using the Shop, customers agree to these Terms.

Seller Information

Seller Name: Leister Technologies K.K.

Address: 3-20-12 Shin-Yokohama, Kohoku-Ku Yokohama Kanagawa pref. 222-0033
Japan

Email Address: info.japan@leister.com

Product Prices

All product prices are displayed on the Shop and include Japanese consumption tax.

Shipping Fees

Shipping fee applies ¥1,800

- Payment deadline: Please transfer within 5 business days of the order date.
- Bank transfer fees are borne by the customer.
- Shipment will be made after payment confirmation.
- If payment is not confirmed by the deadline, the Shop may cancel the order.
- Bank account details will be provided in the order confirmation email.

Payment Method & Timing

Payment Method: Credit card (Shopify payment)

Payment Timing: Payment is processed at the time of order confirmation.

Bank transfer

Delivery & Transfer of Ownership

Delivery Timing:

- If in stock: Ships within 5 working days after order confirmation
- If out of stock: Ships after restocking; estimated delivery date will be provided individually

Ownership Transfer: Ownership remains with the seller until shipment (delivery to carrier). Payment alone does not transfer ownership.

Inspection & Claims

Upon receipt of goods, the customer must inspect the products for quantity and quality. Any defects, damage, or discrepancies must be reported in writing within 10 working days of delivery. If no notice is received within this period, the products will be deemed accepted.

Returns, Exchanges & Cancellation

Returns/Exchanges: Not accepted except for initial defects, shipping damage, or incorrect delivery. Customer convenience returns are not accepted. Cancellation: Allowed only for regular stock items and only before shipment. Cancellation is NOT possible for special order items, customized products, or items procured specifically for the customer.

Warranty

Warranty Period: 1 year from date of purchase

Warranty Covers: Manufacturing defects and faults under normal use

Warranty Excludes: Misuse, mishandling, accidents, modifications, water damage, consumables, normal wear and tear

Warranty Service: Repair or replacement at seller's discretion

Force Majeure

The seller shall not be liable for any delay or failure in performance resulting from events beyond reasonable control, including but not limited to natural disasters, war, strikes, government actions, or other unforeseen circumstances. In such cases, delivery times may be extended or orders may be cancelled without liability.

Intellectual Property

All trademarks, copyrights, and other intellectual property rights related to Leister products remain the exclusive property of Leister Group. Customers may not reproduce, modify, or use Leister trademarks or product information without prior written consent.

Severability

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

Governing Law & Jurisdiction

These Terms are governed by Japanese law. Any disputes arising from these Terms shall be subject to the exclusive jurisdiction of the court with authority over the seller's location.

Data Protection / Privacy

The seller handles all customer personal information in accordance with Japanese laws and regulations, including the Act on the Protection of Personal Information (APPI). Details are described in the [Privacy Policy](#). By using the Shop, customers consent to the handling of personal information as described.