

# 5 Years Warranty - Terms and Conditions Leister Technologies AG

## 1. Warranty Provider

Leister Technologies AG  
Galileo-Strasse 10, 6056 Kaegiswil, Switzerland  
sales@leister.com  
www.leister.com

## 2. Scope and Conditions of Warranty

In addition to your statutory warranty rights, Leister grants end customers an extended warranty (hereinafter referred to as "warranty") of up to **5 years from the date of purchase** for Leister branded devices and machines purchased through **authorized sales channels**. Warranty claims must be reported to the sales outlet where the product was purchased. The processing of warranty services is handled by the sales outlet. The warranty covers **material and manufacturing defects** that occur despite proper use, maintenance, and storage. It includes defects attributable to processing or material faults existing at the time of purchase. At Leister's discretion, the service is limited to repair or replacement of the device. Claims for damages are excluded.

## 3. Warranty Services

In the event of a warranty claim, Leister will provide at its own discretion one of the following services:

- **Free repair** of the device or affected components
- **Replacement** of the device with an equivalent or subsequent model

Replaced devices or components become the property of Leister.

## 4. Exclusions from the Warranty

The warranty does not cover in particular:

### 4.1. Heating elements

### 4.2. Improper use and maintenance

Damage caused by incorrect application, improper handling, overheating, or disregard of operating manual and maintenance instructions. Damage resulting from inadequate or omitted maintenance, e.g., dust accumulation or lack of lubrication.

### 4.3. Wear parts and consequential damage

Wear-related or natural deterioration of components such as mica tubes, gaskets, filters, nozzles, electrical parts such as carbon brushes, rotors, commutators, mechanical parts like bearings, gears, heating wedges, chains, accessories like handles or carrying cases.

### 4.4. Defects in batteries and chargers

### 4.5. Unauthorized modifications and external influences

Use of unauthorized accessories or spare parts, damage from external influences such as dropping, water, frost, power fluctuations, overvoltage, operation with incorrect voltage or current type, chemical influences, interventions by unauthorized service centres, disassembly or modifications, products with removed or illegible serial numbers.

### 4.6. Excessive or improper use as per the operating manual

Continuous operation not expressly mentioned in the operating manual.

**Note:** These exclusions apply in addition to the general warranty conditions and may vary depending on the product group.

## 5. Maintenance

To ensure long-term functionality and safety of the Leister device, regular maintenance is mandatory. Please refer to the detailed instructions in the operating manual. Maintenance includes:

- Checking electrical connections for secure fit and integrity
- Checking heating and cooling functions for proper performance
- Visual inspection of moving parts for wear or damage
- Periodic replacement of wear parts (e.g., heating elements, mica tube, seals, filters, carbon brushes)
- Cleaning and mechanical inspection of moving and stationary parts (e.g., welding nozzles, welding shoes, pressure rollers)
- Cleaning of filters, intake nozzles, and air inlets

The customer bears the costs of maintenance and replacement parts.

**Important Note:** Maintenance work that requires opening the device may only be carried out by an authorized service center. Unauthorized interventions may compromise device safety and result in loss of warranty claims.

## 6. Submitting a Warranty Claim

To submit a warranty claim, proof of purchase, error description, serial number, and maintenance records (which may be requested) are required. The claim must be reported in writing to the authorized sales outlet where the device or machine was purchased. The customer bears the shipping costs for sending in the device.

## 7. Warranty Period

The warranty is valid for 5 years from the date of purchase by the original buyer (original end user). The warranty becomes void upon resale of the device. After repair or replacement, the warranty period does not extend.

## 8. Relationship to Statutory Rights

This manufacturer's warranty applies in addition to the statutory or contractual warranty rights of the original buyer against the sales outlet. These rights are not restricted or replaced by the warranty.

## 9. Registration

To activate the extended 5-year warranty, the device must be registered online within 30 days of purchase at <https://leister.link/warranty>. A list of excluded products is published on the Leister website. Without registration, the statutory warranty or a basic warranty of 12 months applies.

## 10. Applicable Law and Jurisdiction

This warranty is governed by Swiss law, excluding the United Nations Convention on Contracts for the International Sale of Goods (CISG). The courts at the registered office of Leister have exclusive jurisdiction for disputes arising from or in connection with this warranty.

Kaegiswil, 01.01.2026