

CARR NZ Privacy and Legal Policy

This Privacy and Legal Policy applies to this website which is operated by Carr New Zealand Ltd (Carr NZ) under the domain name "www.leister.com" (Leister website). Carr NZ understands and appreciates that you, as a Leister website visitor, are concerned about your privacy and about the confidentiality and security of information we may gain about you online. Carr NZ is committed to ensuring that your privacy is protected at all times in line with the Privacy Act 2020. This Carr NZ Privacy and Legal Policy explains how your personal information will be treated as you access and interact with the Leister website. Carr NZ's Privacy and Legal Policy explains how Carr NZ generally protects your privacy and confidentiality when using the Leister website.

Information Storage

The information provided by Customers will be held electronically by Carr NZ for the purposes of facilitating the sale and purchase of goods. The information held by Carr NZ will be updated as required to ensure that all information is accurate for all parties. Security safeguards have been put in place to ensure that your information is safe, and that it is not to be used by any unauthorized parties.

Securing Your Information

When making a transaction through the Leister website your information will pass through a secure server using SSL (secure sockets layer) encryption technology. The encryption process ensures that your information can not be read by or altered by outside influences.

We do not hold your credit card details, as we use third party payment provider Shopify. For further information check [Shopify's](#) website.

Once we receive your transmission, we will take reasonable steps to preserve the security of the information in our own systems.

Unfortunately, no data transmission over the Internet can be guaranteed as secure. As a result, Carr NZ cannot ensure or warrant the security of any information you transmit to us over the internet, and you do so at your own risk.

Collected Information

If you visit an unsecure area of the Leister website (that is, an area where you are not required to log on) to read, browse or download information, our system will record the date and time of your visit to our site, the pages viewed and any information downloaded. This allows Carr NZ to continue the development of the site to provide the best experience possible. If you complete any fields in online forms on the Leister website, the information that you enter into the online form or survey will be stored by Carr NZ.

When purchasing goods or services from Carr NZ either via our Leister website or directly over the phone, we only collect and record the relevant information relating to each transaction. That information is retained to ensure accurate records of all a Customer's purchases.

Cookies

Carr NZ uses various technologies to operate and administer our Leister website and Ecommerce platform. This may include the use of cookies and tracking technologies to allow for analyzing and assessing how our online presence is operating to provide the best service to our customers.

A "cookie" is a small text file which is stored on a user's computer. A cookie can later be retrieved by our webpage servers. Cookies are frequently used on websites and you can choose if and how a cookie will be accepted by configuring your preferences and options in your browser.

The information collected in this format is as follows:

- A Customer's IP Address
- Dates and Times that that the Leister website was visited
- Tracking what parts of the site was visited through click activity
- Analysis of which website or search words may have directed a customer to ours
- Technical data in terms of operating systems, devices and browsers used

This information can be analyzed in the form of reports.

The cookies used for analysis are not able to read Customer's hard drives but the cookies themselves may be stored on your hard drive. This enables our website to recognize customers as they make return visits to our site.

Emails

We will preserve the content of any e-mail that you send us, if we believe that we have a legal requirement to do so. Your e-mail message content may be monitored by Carr NZ employees for security issues including where e-mail abuse is suspected. Our response to you may be monitored for quality assurance issues.

Mailing Lists

From time to time Carr NZ will run promotions or provide information to our customers in the form of emails. Our emails are designed and sent with the ability to unsubscribe should you not want to receive information from us. If you have any ongoing concerns or issues in relation to be emailed information you are also able to contact our privacy officer as set out below.

Information Released

Carr NZ will not release any information in circumstances where you could reasonably expect information not to be released to other parties.

No information shall be shared, given, sold, rented or leased to any third parties in line with the terms set above. The information provided is for the sole use of Carr NZ employees for the purpose of selling goods and services to our Customers. The Legislation as per the Privacy Act 2020 allows you the ability to request to see any information held by Carr NZ. In line with the legislation we will respond to any requests within 14 days. Any request made will need to be supported by some formal identification to ensure we are releasing information to the appropriate person.

Further Data Protection Rights

Other rights you may have in terms of data protection:

- The ability to access, correct, update or deletion of private information.
- Any personal information which was obtained on the basis of consent allows for that consent to be withdrawn at any time. Any transactions and use of the information prior to the withdrawal of consent is deemed to have been lawful. There will be no subsequent use of that information after the withdrawal of consent is revoked.
- Should you wish to raise any concerns or complaints in relation to the use of personal information you can do so through contacting the Carr NZ Privacy Compliance Officer via e-mail. The Carr NZ Privacy Compliance Officer will respond to that complaint within seven (7) days of receipt and will take all reasonable steps to make a decision as to the complaint within twenty (20) days of receipt of the complaint. In the event that you are not satisfied with the resolution provided, you can make a complaint to the Privacy Commissioner at <http://www.privacy.org.nz>.

Queries or Concerns

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information to contact our: Privacy Compliance Officer info@carrgroup.co.nz

Changes to CARR NZ Privacy and Legal Policy

Carr NZ may update this Privacy a Legal Policy from time to time. We may let you know of significant changes to this policy by posting a notification on our website. The current version of this policy will always be available on our website and was last updated in December 2021.